As a recipient of Federal financial assistance, AHN Neighborhood Hospital does not exclude, deny benefits to, or otherwise discriminate against any person on the grounds of race, color, socioeconomic status, culture, language or national origin, or on the basis of disability or age in admission to, participation in, or receipt of the services and benefits under any of its programs and activities, whether carried out by AHN Neighborhood Hospital directly or through a contractor or any other entity with which AHN Neighborhood Hospital arranges to carry out its programs and activities.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination act of 1975, and Regulations of the U.S. Department of Health and Human Services issued pursuant to these statutes at Title 45 Code of Federal Regulations Parts 80, 84, and 91.

In case of questions, please contact:

**Provider Name:** AHN Neighborhood Hospital

**Contact Person/Section 504 Coordinator:** Hospital Compliance Officer

**Telephone Number:** 1-866-271-1033

**State Relay Number:** TRS Provider – Hamilton Relay, Inc.

**Address:** P.O. Box 285, Aurora, NE 68818

**Customer Service #s:** 800-974-1253 (Voice/TTY)

**Access #s:** 800-654-5988 (Voice)

800-654-5984 (TTY)

844-308-9291 (Spanish)

844-308-9292 (STS)
The regulation implementing Section 504 requires that an agency/facility "...adopt and implement procedures to ensure that interested persons, including persons with impaired vision or hearing, can obtain information as to the existence and location of services, activities, and facilities that are accessible to and usable by disabled persons."
(45 C.F.R. §84.22(f))

AHN Neighborhood Hospital and all of its programs and activities are accessible to and useable by disabled persons, including persons who are deaf, hard of hearing, or blind, or who have other sensory impairments. Access features include:

- Convenient off-street parking designated specifically for disabled persons.
- Curb cuts and ramps between parking areas and buildings.
- Level access into first floor level with elevator access to all other floors.
- Fully accessible offices, meeting rooms, bathrooms, public waiting areas, cafeteria, patient treatment areas, including examining rooms and patient wards.
- A full range of assistive and communication aids provided to persons who are deaf, hard of hearing, or blind, or with other sensory impairments. There is no additional charge for such aids. Some of these aids include:
  - Qualified sign language interpreters for persons who are deaf or hard of hearing.
  - A twenty-four-hour (24) telecommunication device (TTY/TDD) which can connect the caller to all extensions within the facility and/or portable (TTY/TDD) units, for use by persons who are deaf, hard of hearing, or speech impaired.
  - Readers and taped material for the blind and large print materials for the visually impaired.
  - Flash cards, alphabet boards and other communication boards.
  - Assistive devices for persons with impaired manual skills.

If you require any of the aids listed above, please let the receptionist or your nurse know.